

PRIVACY POLICY

1. General Provisions

1.1 LLC "AIR PRODUCTION" (hereinafter referred to as the Operator) considers the observance of the rights and freedoms of individuals as one of the most important conditions for carrying out its activities.

1.2 The Operator's policy regarding the processing of personal data (hereinafter referred to as the Policy) applies to all information that the Operator may obtain about visitors to the website air.agency. Personal data is processed in accordance with Federal Law No. 152-FL "On Personal Data."

2. Main Definitions Used in the Policy:

2.1 Website - a collection of graphical and informational materials, as well as computer programs and databases that ensure their availability on the Internet at the network address air.agency.

2.2 User - any visitor to the website air.agency.

2.3 Personal Data - any information related to the User of the website air.agency.

2.4 Processing of Personal Data - any actions with personal data, whether performed using computer equipment or without its use.

2.5 Depersonalization of Personal Data - actions resulting in the impossibility, without the use of additional information, to determine the affiliation of personal data to a specific User or individual.

2.6 Dissemination of Personal Data - any actions resulting in the disclosure of personal data to an indefinite number of persons.

2.7 Provision of Personal Data - any actions resulting in the disclosure of personal data to a specific group of individuals.

2.8 Destruction of Personal Data - any actions resulting in the irreversible destruction of personal data on a computer or any other media.

3. The Operator may process the following personal data:

3.1 User's email address

3.2 User's phone number

3.3 User's last name, first name, patronymic

3.4 Additionally, the website collects and processes anonymized data about visitors (including "cookie" files) using internet statistics services (Yandex Metrika, Google Analytics, and others).

4. Purposes of processing personal data:

4.1 The purpose of processing the user's email address, phone number, last name, first name, and patronymic is to clarify order details. The Operator also has the right to send the User notifications about new products and services, special offers, and various events. The User can always opt-out of receiving informational messages by sending an email to the Operator at info@air.agency.

4.2 Anonymized user data collected through internet statistics services is used to gather information about user actions on the website, improve the quality of the site, and its content.

5. Legal grounds for processing personal data:

5.1 The Operator processes the user's personal data only if the user submits them through the forms on the air.agency website. By sending their personal data to the Operator, the User consents to this Policy.

5.2 The Operator processes anonymized user data when it is allowed in the User's browser settings (enabling the storage of "cookie" files and the use of JavaScript technology).

6. Procedure for collecting, storing, transferring, and other types of processing of personal data:

6.1 The Operator ensures the security of personal data and takes all possible measures to prevent unauthorized access to personal data.

6.2 The User's personal data will never, under any circumstances, be disclosed to third parties, except in cases related to compliance with applicable laws.

6.3 If inaccuracies in personal data are identified, the User can update them by sending a notification to the Operator via email at the Operator's email address info@air.agency, or by postal mail to the address 127474, Moscow, P.O. Box 4, "Updating Personal Data."

6.4 The processing period for personal data is unlimited. The User can withdraw their consent to the processing of personal data at any time by sending a notification to the Operator via email to the Operator's email address info@air.agency, or by postal mail to the address 127474, Moscow, P.O. Box 4, with the note "Withdrawal of consent to the processing of personal data."

7. Final Provisions

7.1 If the User has any questions or concerns regarding the processing of their personal data, they can contact the Operator by email at info@air.agency or by sending a letter to the address 127474, Moscow, P.O. Box 4.

7.2 This document will reflect any changes to the personal data processing policy by the Operator. In the case of significant changes, the User may receive information sent to their provided email address.